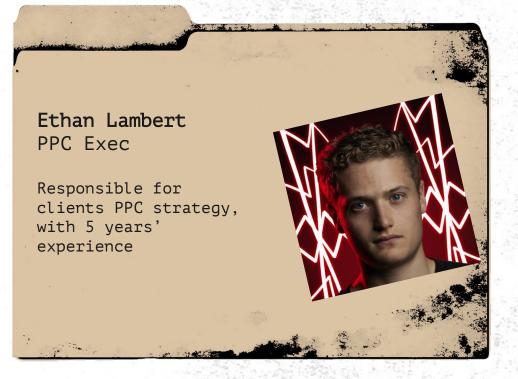
# **Dark Horse** Mastering ecommerce PPC: Top 5 strategies for optimal performance



### Who am I?



Work with ecommerce brands Being doing PPC For 5 years Been working in Marketing for 7 Love seeing brands succeed





### LET'S EXAMINE A Google Ads accounts



# Ad group structural issues

#### <u>Ad group: 'General Campaign > VoiP</u> <u>System Ad Group'</u>

- "voip uk"
- [voip phone system]
- business telephone
- "office phone lines"
- "wifi phone system"

By having disjoint themes in the same ad group, the ad relevance and Quality Score suffer meaning more has to be paid per click.



Having a better Quality Score can reduce CPA by 16-80%

	_				
		Keyword	Max. CPC	Ad relevance (hist.)	Quality ↑ Score (hist.)
	Total: F	Keywords in your curren (	2	_	
		"hosted voip"	-	Below average	1/10
		<ul> <li>"cloud phone services"</li> </ul>	-	Below average	1/10
l	•	"virtual phone system"	_	Average	2/10
٢	•	"best business phone"	_	Average	2/10
	] •	"virtual telephone"	_	Above average	3/10
	)	"virtual landline number"		Below average	3/10
	•	"virtual landline phone number"		Below average	3/10
	•	"buy virtual landline number"	_	Below average	3/10
	•	"cloud communication"	_	Below average	3/10
	•	[office phone systems]	_	Above average	3/10
	•	"voip solutions"		Below average	3/10

# Ad group structural issues

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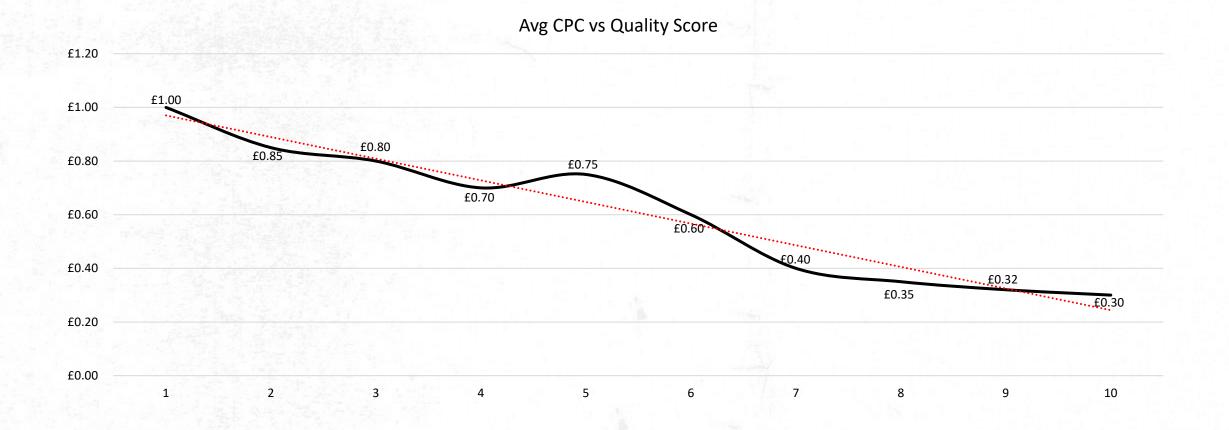
			Ad relevance (hist.)	Quality ↑ Score (hist.)
Total:			_	
			Below average	1/10 .
			Below average	1/10
			Average	
			Average	
			Above average	
		-	Below average	
		-	Below average	
		_	Below average	
		-	Below average	3/10
	[office phone systems]		Above average	3/10
and the second second	Voip	В	elow	11

# Structuring that works

•	Ad group	Status
•	Digitising Keywords	Eligible
•	Scanning Keywords	Eligible
•	Document Keywords	Eligible

	•	Keyword	Cost	Ad relevance
	•	business scanning	£10.30	Above average
	•	bulk scanning services	£190.89	Above average
	•	secure scanning services	£81.22	Above average
	•	companies that scan documents	£1,134.33	Above average
	•	mass scanning services	£24.05	Above average
	•	scanning service	£161.52	Above average
	•	scanning services	£1,000.78	Above average
	•	Records scanning	£57.59	Above average

### **Quality Score example**



# **Quality Score matters**

	Landing page exp.	Ad relevance	Exp. CTR
Below average	24%	57%	25%
Average	35%	14%	45%
Above average	41%	29%	30%

•	Keyword	Exp. CTR (hist.)	Landing page exp.	Landing page ↓ exp. ↓ (hist.)	Ad relevance	All conv.	Impr. (Top) %	Impr. (Abs. Top) %
Total: Keyw	ords in your curren ⑦	_		-		57.00	85.30%	39.94%
•	[digitising paper documents]	Below average	Average	Average	Average	0.00	95.65%	80.43%
•	document scanning services near me	Below average	Below average	Below average	Below average	1.00	86.78%	40.50%
•	scanning service	Below average	Below average	Below average	Above average	0.00	80.85%	34.04%
•	scanning services	Below average	Below average	Below average	Above average	7.00	86.80%	30.80%
•	large format scanning services	Below average	Below average	Below average	Below average	0.00	93.62%	40.43%

# **Calculating your Quality Score**

Keyword sta	tus: Enabled, Pau	sed
Keyword	Quality Score (hist.)	Impr.
Total: Keywords in your curren ⑦	-	16,701
•	7/10	48
•	5/10	128
	5/10	117
	5/10	132
•	5/10	45
	7/10	4
	8/10	73
	8/10	28
	8/10	38
	8/10	238
	5/10	29
	8/10	7
	10/10	0
	7/10	114
	7/10	0

11. 1	53	
Reports Download	Expand	
ightarrow Open in Repo	rt Editor	
Excel .csv		_
.csv		—
.tsv		
.pdf		
.xlsx		_
.xml		- 1
Google Sheets		_
Email now		
Schedule		
More options		

	A		В
1	Quality Score (hist.)	ĻΤ	Impr. 🔻
370		10	15
371		10	0
372		10	321
373		9	1,085
374		9	80
375		8	238
376		8	28
377		8	38
378		8	73
379		8	204
380		8	0
381		8	581
382		8	364
383		8	7
384		8	62
385		8	22
386		7	4
387		7	0
388		7	0
389		7	48
390		7	112
391		7	0
392		7	317
393		7	39
394		7	114
395		7	34
396		6	338
397		5	29
398	NO DO CACHO E <b>MANANANA NA</b> IVONIN	5	128

# **Check your Quality Score**

SteP : Add the sum of *Quality* Score (hist.) column to the sum of impressions column

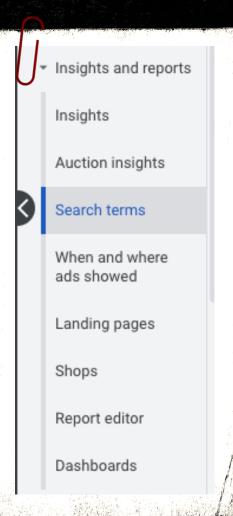
**STEP 2:** Divide that number the sum of the *impressions column* 

SteP 3: You have quality score

Here and the second second

https://docs.google.com/spreadsheets/d/1LDDs <u>CcgDbK-8AYtBK-</u> N3JXj0U22LhJta/edit?usp=sharing&ouid=105266 404848441398310&rtpof=true&sd=true

# Got brand reliance?



÷.		-						
and the second second	Search term	Added/Excluded	Campaign	Ad group	Impr.	Interactions	Cost	↓ Conv
		None			1,064	555 Clicks	£19.91	11.21
		None			8	3 Clicks	£0.37	2.50
		None			23	5 Clicks	£0.72	1.00
		None			17	8 Clicks	£1.47	1.00
The second second		None			459	274 Clicks	£10.42	1.00

Search term	Conversion:	↓ Conv. ↓ value
Total: Filtered search terms	889.27	29,350.18
Total: Account	4,209.09	195,659.65
Total: Search campaigns ⑦	1,058.32	34,441.80
Total: Display campaigns	0.00	0.00
Total: Shopping campaigns ⑦	0.00	0.00
Total: Video campaigns	11.25	420.90
Total: Performance Max campaigns 💿	3,139.52	160,796.94

# PMax brand reliance?

#### Campaign

Select pMax campaign

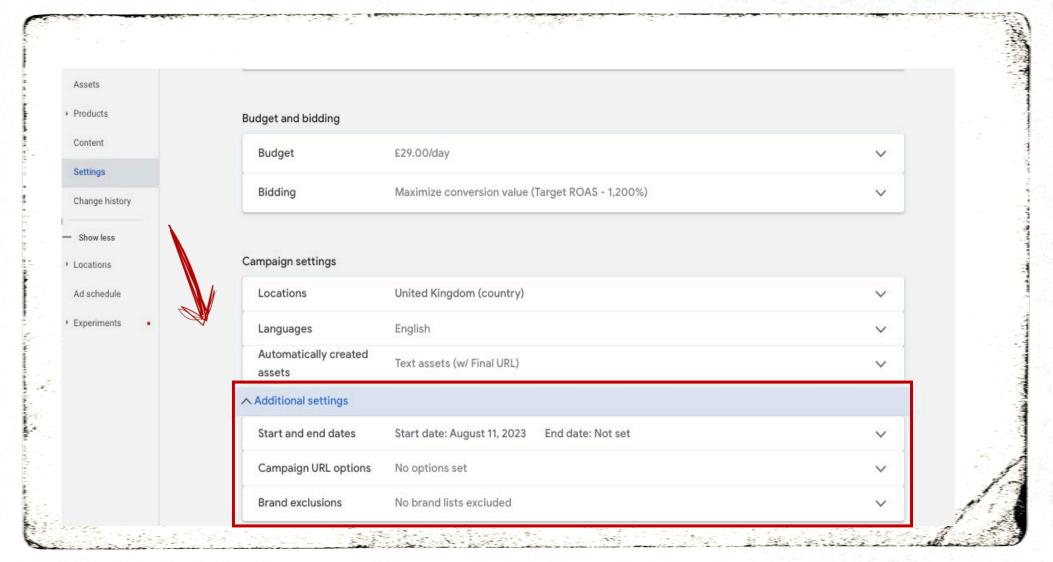
Insights

Consumer spotligh	t		
✓ Search terms insights		Last 7 days: Feb 12 – 18, 2024 Compared: Feb 5 – 11, 2024	Custom
Top search categories car	ch term categories your ads appeared agains n provide inspiration for your ads and business by revealir es are growing and declining		
i Historical data is a	available starting March 2023		
All Top perfe	orming Trending Top demand		View detailed report
Y Add filter			لي. Download
Search category	↓ Conv. value ▼	Search volume	Asset groups
	594.07 (>+1000%)	10K-100K (-2%)	Details
	175.59 (+∞)	10-100 (+9%)	Details
	109.92 (+973%)	100-1K (-5%)	Details
	84.24 (+753%)	1K-10K (-8%)	Details
	78.65 (+273%)	100-1K (+4%)	Details
		Show rows: 5 👻	1 - 5 of 100 < >

# Add a brand list

sets			
oducts	Budget and bidding		
ntent	Budget	£29.00/day	~
tings ange history	Bidding	Maximize conversion value (Target ROAS - 1,200%)	~
how less cations	Campaign settings		
schedule	Locations	United Kingdom (country)	~
eriments •	Languages	English	~
	Automatically created assets	Text assets (w/ Final URL)	~
	Additional settings		
	Start and end dates	Start date: August 11, 2023 End date: Not set	~
	Campaign URL options	No options set	~
	Brand exclusions	No brand lists excluded	~

# Add a brand list



# Add a brand list

#### × New account-level brand list Add in your domain Brand lists let you choose whether your ads show on searches that mention specific brands List name Apple Add brands to your list ⑦ Brands apple Apple https://www.apple.com/ Brand exclusions Exclude brands so your ads won't show on searches that mention those brands. Learn more about brand $^{\sim}$ Then add that list exclusions to campaign i Apple.com × Q Use brand lists to exclude brands Cancel Save

# **Poorly managed ROAS**

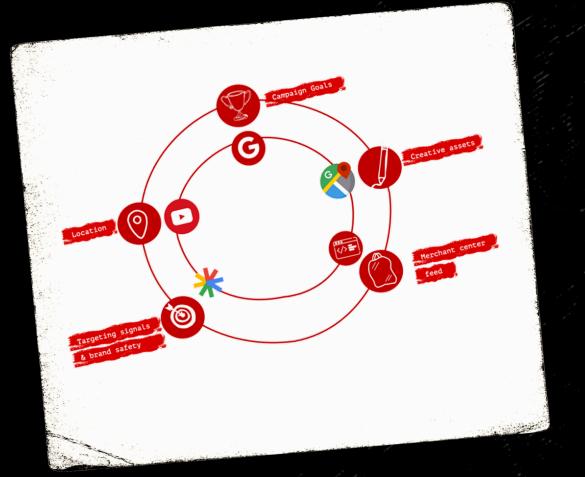
tem ID	Image	Title	Price	↓ Cost	Conversions	Conv. value	Conv. value / cost
ook-tr103igr-new		Smeg TR103IGR 100cm Grey Victoria Induction Range Cooker	£3,499.00	£1,194.34	3.67	5,635.82	4.72
vm-3lwtw4705fw- iew	1211-191	Whirlpool 3LWTW4705FW Atlantis 15Kg White Commercial Washing Machine	£1,399.00	£1,132.08	16.33	16,435.51	14.52
d-3lwed4705fw-new	10 - 12 1	Whirlpool 3LWED4705FW 15Kg White American Style Vented Tumble Dryer	£1,349.00	£984.40	5.98	8,813.13	8.95
nw-hmc440c3u-new		Hoover HMC440C3U 60cm Black Built In Combination Microwave	£479.00	£685.28	15.22	6,029.35	8.80
c-farmhouse 90dft- Id-100	-	Belling FARMHOUSE 90DFT Black 90cm Dual Fuel Range Cooker	£1,450.00	£560.34	0.00	0.00	0.00
c-600eicr-gd-215		RICHMOND 600EICR 60cm Cream Induction Mini Range Cooker	£1,299.00	£497.20	2.00	243.58	0.49
ood-be-la-90-bl-adg	-	Best BE-LA-90-BL 90cm Stainless Steel Latina Chimney Cooker Hood	£859.00	£474.36	0.00	0.00	0.00
ef-fdr2213r-new	-	Amica FDR2213R 55cm Red 70/30 Retro Fridge Freezer	£499.00	£464.66	7.48	3,430.82	7.38
ef-htr3619fwmp- raded		Haier HTR3619FWMP Freestanding Silver Fridge Freezer	£749.00	£428.14	6.33	3,448.20	8.05

Let's work on removing those products with lower ROAS & high costs to better performance.

### SEARCH & SHOPPING Performance Max



# What are pMax campaigns



Performance Max

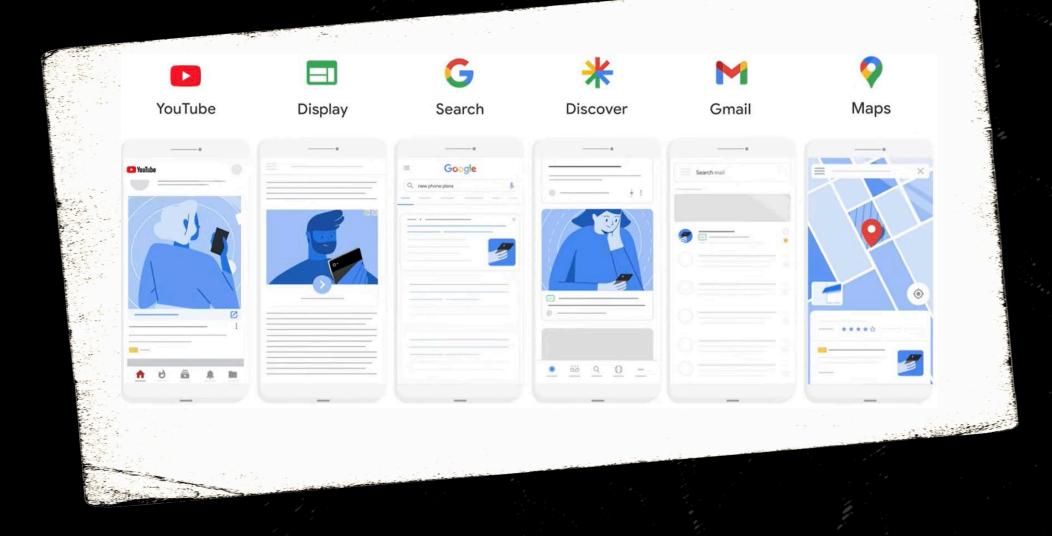
- Goal-based campaign

- Works across all Google Ad channels

- Uses Google's automation capabilities

- Drives better performance

# One campaign to Rul them all





# Why split theout?

🔀 Better budget control

 $\times$  Knowledge of best platforms

X Effective scaling capabilities

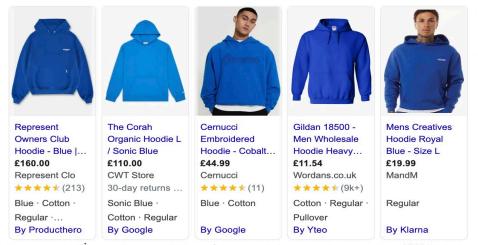
🔆 Greater ROAS understanding

# What is starchonly & shopping only?

#### Shopping only:

- No headlines
- No descriptions
- Dynamic Shopping Ads
- Search Shopping Ads

#### Sponsored :



#### Search only:

- No Merchant Centre
- No Shopping Ads
- Use of headlines & descriptions
- Use of images & videos

#### Sponsored

apple.com https://www.apple.com

#### MacBook - Apple

Customise your Mac. Build it just the way you want. **MacBook Pro** 14" and 16", and the new 15inch **MacBook** Air. Buy now. Services: Specialist help, Free delivery and pickup, Customise yours, Financing available.

University Offer 2023 · Apple Trade In · Compare models · Shop for Business

# Shopping only

- Add Merchant Feed
- No headlines
- No descriptions
- No images
- No videos
- No calls to action

**T⊤** Headlines ⑦

Add up to 15 headlines View suggestions

~

∧ Suggested based on your final URL

Add up to 20 images

+ Images

At least 1 landscape image is required At least 1 square image is required

Logos ⑦ Add up to 5 logos

+ Logos

At least 1 logo (1:1) is required

Videos ⑦ Add up to 5 videos. If you don't have one, Google will create videos automatically when possible.

++

+ Videos

# Search only

- NO Merchant Feed
- Add headlines
- Add descriptions
- Add images
- Add videos
- Add calls to action

		Tr Descriptions ⑦ Add one 60-character	View		
<b>T⊤</b> Headlines ⊘	^	description and up to four other descriptions. If you don't have one, Google will create descriptions automatically when possible.	suggestions	Calls ⑦ Adding a phone number	/
	ſ				

### ADIENCE SIGNALS IN Performance Max



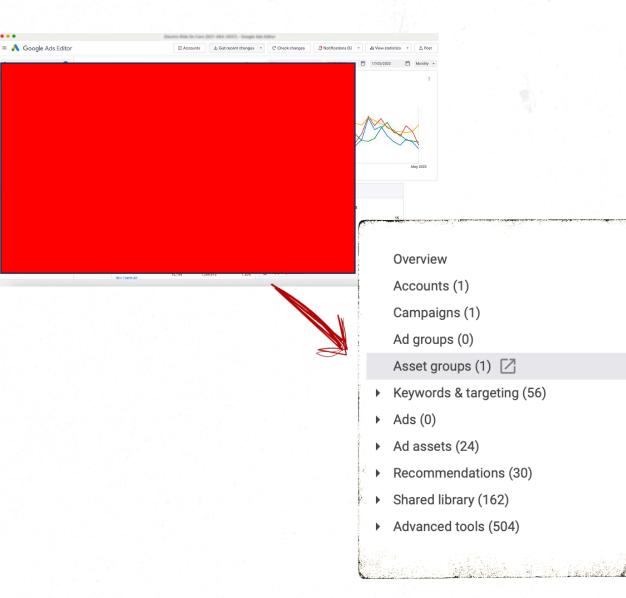
# Take control & SEGMENTING

Keywords Based Audience	Preview ads 🖸 M G 🖃 🜟 Rema	rketing Audience	Preview ads 🖪 M G 🖃 🜟 🗄
	Audience signal		Audience signal
	Keyword Searches		Visitors Of Website
	Eligible <u>1/2 best practices</u>		Eligible 1/2 best practices
Enabled Ad strength: Excellent Status: Eligible	Listing group Edit assets View details <ul> <li>Enal</li> </ul>		Listing group Edit assets View details
Customer Match List	Preview ads 🖪 M G 🖃 🜟 in-1	<i>N</i> arket	Preview ads 🗳 M G 🗐 💥 🗄
Assets	Audience signal Customer Match List Customer Match List Customer Match List Customer Match List Ligible 1/2 best practices + 21	rts	Audience signal In Market Audiences Eligible 0/2 best practices
<ul> <li>Enabled Ad strength: Excellent Status: Eligible</li> </ul>	Listing group Edit assets View details	aused Ad strength: Pending Status: Eligible	Listing group Edit assets View details

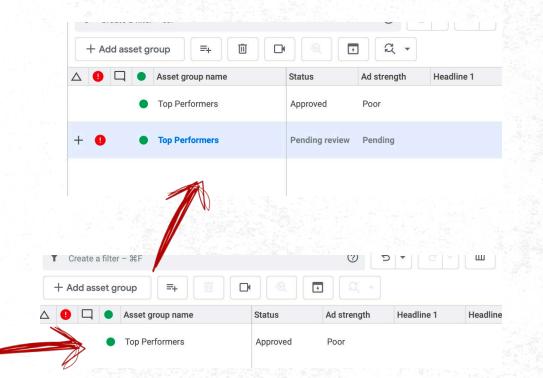
### You can now get data Noights

Asset group ↑	Status	Ad strength	Assessed to	Audience signal	Conversions	Conv. value / cost	Conv. value
Affinity Audiences	Eligible	Excellent	Contraction of the second s	Interests and detaile	9,839.08	30.58	429,738.69
Custom Audience Segmentation	Eligible	Excellent		♣ <u>3 segments</u>	3,716.92	37.35	162,669.69
GA4 Audiences	Eligible	Excellent		₽ Your data	4,711.10	30.58	170,434.19
In-Maket Audiences	Eligible	Excellent		Interests and detaile	3,521.04	29.94	131,676.04

### Welcome to ads editor



....



# Download editor

https://ads.google.com/intl/en\_uk/home/tools/a ds-editor/

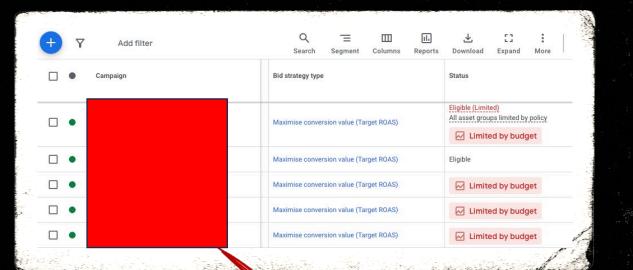
### THE BIBLICAL seasonality\_adjustments



# Where to find it in GOOGLEads



# For limited budget





#### Conversion rate adjustment

Enter an estimate based on expected conversion rate changes. For example, if you expect conv add up to a +50% conversion rate adjustment. This adjustment will help you optimise your bids.

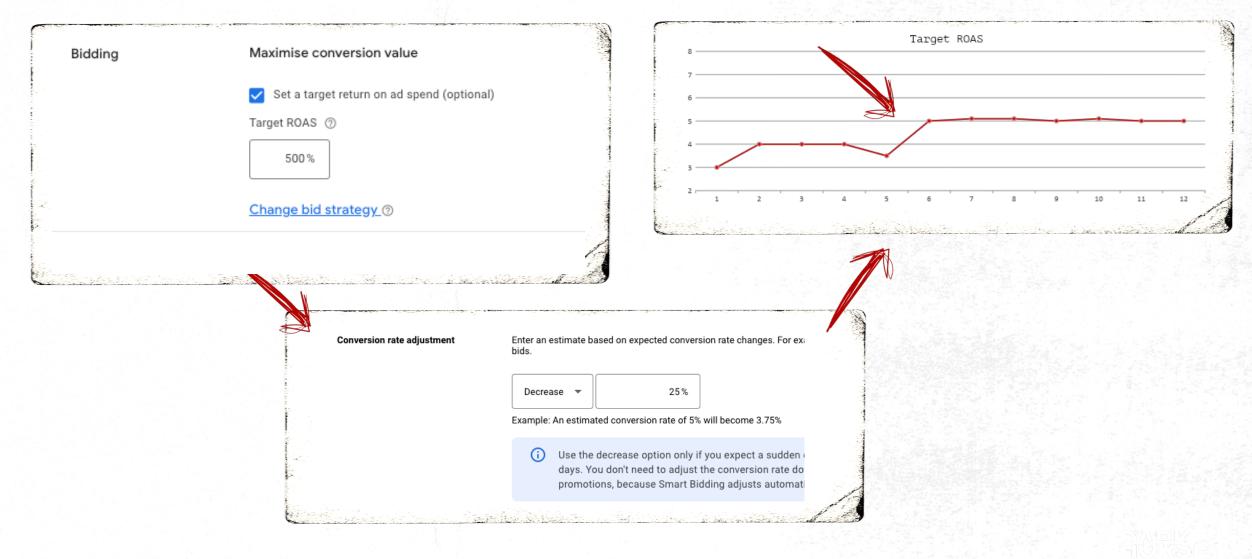
Decrease	•	20%	
		l	

#### Example: An estimated conversion rate of 5% will become 4%

Use the decrease option only if you expect a sudden drop in conversion rate days. You don't need to adjust the conversion rate downward after sales or promotions, because Smart Bidding adjusts automatically to normal conver



# For hitting ROAS targets



### ACKLING automated applied



# Google start to run your strategies

<ul> <li>Recommendations Auto-Apply</li> <li>Feb 13, 2024, 3:07:06 AM</li> </ul>			Applied recommendation: Target ROAS	
Undo		^	Campaign changed	DH   PMAX
			Campaign bid strategy type changed from	DUUDMAXI
			"Maximize conversions" to "Maximize conversion value"	DH   PMAX
			Target CPA was £1.84	DH   PMAX
	Recommendations Auto- apply		Target ROAS is 1,871.247%	DH   PMAX
		^	Campaign changed	DH   New Search Term Data   Broader Terms
			Campaign bid strategy type changed from "Maximize conversions" to "Maximize conversion value"	DH   New Search Term Data   Broader Terms
			Target CPA was £5.90	DH   New Search Term Data   Broader Terms
			Target ROAS is 2,307.541%	DH   New Search Term Data   Broader Terms

# How to turn this off

😑 🔥 Googl	e Ads	A	ll campaigns	Q Search	کر Tools and settings	<b>C</b> Refresh	? Help	C. Notifications
Filters Campaign s	status: Enabled	Ad group status: All Add filter						
Overview 🕥	Recomn	nendations					A	C Ito-apply
Recommendations								
<ul> <li>Insights &amp; reports</li> </ul>		<b>76.8% ↓</b> 1%	Your optimization score ⑦         ⑦ 3 campaign focuses are unconfirmed       Ø 8 campaign focuses are confirmed					
Campaigns 🔒			S campaign rocuses are uncommed					
Ad groups			✓ All Repairs +<0.1% Bidding & budgets +4% Keywords & targeting +6%	Ads &	assets +14%			
Ads & assets								
Videos		TOP RECOMMENDATION FOR YOU	Add dynamic images +4.4%	Q	Add broad	l match key	words	
		-		- 32				

# How to turn this off

#### Grow your business 14 recommendation types Maintain your ads 8 recommendation types $\wedge$ Q Keywords & targeting Ads & assets Add new keywords Show your ads more often to people searching for what your business offers. Learn more Use optimized ad rotation Automatically show your best ads at auction time. Learn more Add broad match keywords Get more conversions at a similar or better ROI by adding broad match versions of your existing keywords. Learn more Add responsive search ads Use Display Expansion Get more conversions at a similar or better ROI by showing more relevant ads to potential customers. Headline and description line assets will come from your existing content including your ad's final url or assets in the same ad group. Get more conversions at a similar CPA using unspent budget with the revamped Google Display Network Expansion feature. Learn more Learn more 1 Biddina Improve your responsive search ads Your budget won't be increased by these recommendations automatically applying. Get more clicks on your responsive search ads by improving your headlines and descriptions. Headline and description line assets will come from your existing content including your ad's final url or assets in the same ad group. Learn more Bid more efficiently with Target impression share Optimize for your ads' visibility with a fully automated bid strategy. Learn more Q Keywords & targeting Bid more efficiently with Maximize clicks Remove redundant keywords Get more clicks at a similar cost with a fully automated bid strategy. Learn more Make your account easier to manage by removing redundant keywords. Learn more Bid more efficiently with Maximize conversions Get more conversions at a similar cost with a fully automated bid strategy. Learn more Remove non-serving keywords Make your account easier to manage by removing non-serving keywords. Learn more Bid more efficiently with Maximize conversion value Get more conversion value at a similar cost with a value-based bidding strategy. Learn more Remove conflicting negative keywords Bid more efficiently with Maximize conversions using a target CPA People didn't see your ads because of conflicting negative keywords. Remove them so your ads can show. Learn more Get more conversions at a lower or similar CPA with a fully automated bid strategy, Learn more Use optimized targeting Bid more efficiently with Maximize conversion value using a target ROAS Get more conversions at a similar cost per conversion. Learn more Get more conversion value at a similar ROAS with a value-based bidding strategy. Learn more Measurement Set a target CPA Get more conversions at a similar CPA by setting a target. Learn more Upgrade your conversion tracking Set a target ROAS Give credit for conversions across multiple ad interactions with data-driven attribution. Learn more Get more conversion value at a similar ROAS by setting a target. Learn more

# Automated AD ASSETS!

	•	Asset	Level	Status	Source $\downarrow$	Avg. CPV	Interactions	Interaction rate	Avg. cost	Impr.	
	•	Event Tickets	Ad group	Eligible	Automatically created	-	0	-	-	0	
	•		Ad group	Eligible	Automatically created	-	0	-	-	0	
	•	es	Ad group	Eligible	Automatically created	-	0	-	-	0	
	•		Ad group	Eligible	Automatically created	-	0	-	-	0	
	•		Ad group	Eligible	Automatically created	-	0	-	-	0	
	•		Ad group	Eligible	Automatically created	-	0	-	-	0	
	•		Ad group	Eligible	Automatically created	-	0	-	-	0	
	•	es.	Ad group	Eligible	Automatically created	-	0	-	-	0	-
	•		Ad group	Eligible	Automatically created	-	0	-	-	0	K
			Ad group	Eligible	Automatically		0		_	0	New York

Complete UK finar	ncial services verification - If you're running ads relating	ig to financial services li	n the UK, your ad pe	erformance may be	impacted by U	tinancial servi	ices policy.					Dismiss	Learn more 🛙
Filters Campaign st	atus: All Ad group status: All Add filter												Save
Overview 🝙	Assets							Custom	Jan 1 – Fe	b 16, 2024	- <	> Sho	w last 30 days
Recommendations	Table view Campaign type	•								d images to y	our ads		+0.2%
<ul> <li>Insights &amp; reports</li> </ul>	Upgraded ⑦								Your ad	ls aren't as r	orominent a	as they could	d be if you
Campaigns 🔒	All 🔄 Image 🛛 Tr Business nam	ne 🗳 Business l	ogo 🗸 Sitel	link <b>T</b> T Hea	dline <b>T</b> T	Description	🖹 Callo	ut	added	images, whi	ch can imp	rove your C	TR
Ad groups		E Lead form	Location	Price	App 🕫	Promotion			Recomm your CTF		se adding ima	iges to your ad	can improve
Product groups			Location		Abb 45	Fromotion							
<ul> <li>Ads &amp; assets</li> </ul>	Legacy								View				
Ads	All Dynamic image								View				
Assets	+ 🖓 Asset status: All enabled	Add filter							= Segment	Columns	II. Reports	<b>⊥</b> Download	Expand More
<ul> <li>Products</li> </ul>	Asset	Added to	Level	Status	Source $\downarrow$	Avg. CPV	Interactions	Interaction rate	Avg. cost	Impr.	Cost	Clicks	Convert
Videos	Buy Gift Vouchers	Account	Account	Eligible	Automatically created	-	110 clicks	11.14%	£0.26	987	£28.95	110	1 2%
<ul> <li>Keywords</li> </ul>		LB   DH   Search   Competitor											

DWDK 10KSE

Complete UK finan	icial services verification - If you're running ads relati	ng to financial services ir	n the UK, your ad p	performance ma	ay be impacted by UI	financial servi	ces policy.				[	Dismiss	Learn more 🛛	1
Iters Campaign st	atus: All Ad group status: All Add filter													ave
Overview	Assets							Custom	Jan 1 – F	eb 16, 2024	<b>*</b> <	> Shov	v last 30 days	
Recommendations	Table view Campaign type Associations	•								Add images to y	vour ads		+0.2%	
Campaigns 🍙	Upgraded ⑦	ne 🛛 🖾 Business la	ogo 🗸 Site	elink <b>T</b> T	Headline <b>T</b> T	Description	٨	ccoun	t-lovol	autom	ated a	conto	ou	
Ad groups		E Lead form				Promotion		ccourr	t level	auton	natea a	33613	rove	
Product groups 	Legacy 🕖									-	$\mathbb{N}$		_	
Ads & assets Ads	All Dynamic image							<u></u> Λ. ι	Jpload					
	+ Asset status: All enabled	Add filter						- `	sproad					: lore
Products	Asset	Added to	Level	Status	Source $\downarrow$	Avg. CPV	Interactions	Interaction rate	Avg. cost	Impr.	Cost	Clicks	Conv. rate	Conv
/ideos	Buy Gift Vouchers	Account	Account	Eligible	Automatically created	-	110 clicks	11.14%	£0.26	987	£28.95	110	16.12%	
Keywords		LB   DH   Search												p?

Y Add filter				Segment Column	
Account-level automated asset	$\downarrow$ Clicks	Impr.	CTR	Avg. CPC	Cost
Seller ratings	7,885	302,816	2.60%	£0.13	1,050.32
Dynamic sitelinks (Legacy) ⑦	93	2,161	4.30%	£0.17	£15.71
Dynamic callouts (Legacy) ⑦	2	13	15.38%	£0.01	£0.02
lynamic structured snippets (Legacy)	0	5	0.00%	8	£0.00
					1 - 4 of 4

account-level automated asse	ts ×		Custom	Jan 1 5-5-16 2024	Show lost 20 days
Add filter				Advanced setti	ngs :
Add litter					More
Account-level automated asset	$\downarrow$ Clicks	Impr.	CTR	Avg. CPC	Cost
Seller ratings	7,885	302,816	2.60%	£1 \$	£1,050.32
Dynamic sitelinks (Legacy) ⑦	93	2,161	4.30%	20.17	£15.71
Dynamic callouts (Legacy) ⑦	2	13	15.38%	£0.01	£0.02
Dynamic structured snippets (Legacy)	0	5	0.00%	<u>-</u>	£0.00
					1 - 4 of 4

Dynamic sitelinks	Dynamic sitelinks help people click right to the most relevant page of your website. Learn more On (recommended) On (recommended) Off Turning off dynamic sitelinks could reduce ad performance and cause you to attract fewer customers Reason Other reason Additional comments Some PPC Know-It-All said to do this 36 / 130	~
Dynamic callouts	On	Cancel Save
Dynamic structured snippets	On	~
Seller ratings	On	~
Longer ad headlines	On	~
Automated apps	On	~
Automated locations	On	~
Dynamic images	On	~
Dynamic business names NEW	On	~
Dynamic business logos NEW	On	~

# Let's RECAP

Monitor your account

- 1. Build on solid foundations
- 2. Check your Quality Score
- 3. Exclude brand
- 4. Stop poor ROAS products

#### Top e-commerce tips

- 1. Search vs. Shopping
- 2. Audience signals splitting
- 3. Seasonality adjustments
- 4. Turning off auto recommendations
- 5. Checking auto apply asset

