

Pharmacy Prime Lom

eCommerce Camp 2024

About us



Over 3 decades in pharmacy







Undergone a digital transformation







Others are afraid of hurdles, we jump over them

Online store conversion rate

5.84% 7 42%

Returning customer rate

29.49% 7 18%



Using regulation to build trust

Product Pages

WWHAM x MinMax



Controlling clinical costs

Product Offering

Good Governance

Enforcing tight guidelines internally allows us to build customer trust & control costs externally

Navigating the paid marketing landscape

Status

Not approved

+41.0%

Impressions ②

Clicks (?)

56.41M 497.95K +9.0%

Policy Violations

Product Descriptions

Retargeting

Organic Competition

Content

Email Marketing

Scaling patient care through our 70k mailing list is a fine balancing act





Operations

Margins

Accurate COGs



Supply Chain

AOV x Bundle Packs

A/B Testing





Over to you